

**English Version Survey from reference (Pharmacotherapy 2000;20(7):837–843)****Taken with permission**

		Not at all	A little bit	Somewhat	Quite a bit	Very much
1	My pharmacist advises me on the proper use of medicines	0	1	2	3	4
2	My pharmacist advises me on the adverse (side) effect of medicine	0	1	2	3	4
3	I have confidence in my pharmacist	0	1	2	3	4
4	My pharmacist is available to answer my questions	0	1	2	3	4
5	My pharmacist helps with the arrangement to obtain my medicine	0	1	2	3	4
6	My pharmacist is aware of my treatment-related needs	0	1	2	3	4
7	My pharmacist respond to treatment-related needs	0	1	2	3	4
8	How comfortable did you feel in talking with someone by video conference	0	1	2	3	4
9	How convenient was the encounter	0	1	2	3	4
10	Was the lack of physical appearance of the provider acceptable	0	1	2	3	4